



Universal Electronics and Della Connect Announce Integrated Smart HVAC and Property Management Solution for Multifamily Communities

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Strategic partnership pairs UEI's TIDE Touch thermostat with Della OS to deliver portfolio-wide automation, centralized operations, and resident comfort.

SCOTTSDALE, Ariz.--(BUSINESS WIRE)--Sep. 15, 2026-- Universal Electronics Inc. (NASDAQ: UEIC), a global leader in wireless control and smart home technologies, and Della Connect, a smart building technology company focused on simplifying property operations, today announced a joint solution designed to solve complex operational challenges for multifamily housing operators.

Multifamily operators often manage complex HVAC systems across occupied units, vacant spaces and common areas, creating operational complexity. By integrating Universal Electronics' TIDE Touch smart thermostat into Della OS, the companies deliver a unified solution that transforms standalone climate control into an intelligent, portfolio-wide management network.

While TIDE Touch provides the flexible hardware foundation—featuring full-color touchscreen interfaces, integrated Zigbee coordinator capabilities, and broad compatibility across conventional HVAC, PTACs, and fan coils—Della Connect transforms that connectivity into actionable operational workflows. Property teams gain central control over climate settings, rules-based automation, and a clear distinction between resident app access and operator-level overrides.

Key multifamily use cases include:

- **Centralized Common Area Management:** Remote control over clubhouses and shared amenities to reduce energy costs.
- **Vacant & Occupied Unit Settings:** Automated temperature profiles that protect property assets during turnover while reducing energy waste in vacant units.
- **Resident vs. Operator Environments:** Seamless separation between resident-controlled mobile app settings and centralized, portfolio-wide overrides for property managers.

"TIDE Touch was developed to meet the growing demand for flexible, future-ready hardware that improves resident comfort," said Hrag G. Ohannessian, Senior Vice President of Global Sales for Universal Electronics. "By pairing our hardware flexibility and HVAC compatibility with Della's centralized management platform, we are delivering a repeatable, scalable deployment model for property managers."

"UEI built a reliable hardware platform that works with most HVAC systems on the market," said Adam Hepworth, founder and CEO of Della Connect. "By combining TIDE Touch with Della OS, we convert raw device connectivity into complete property intelligence. Operators can manage thermostat profiles, automate vacant unit settings, and catch system inefficiencies before they become maintenance issues."

The joint solution offers multifamily housing providers a clear path to market, lowering deployment friction while improving operational efficiency across entire portfolios.

About Universal Electronics Inc. Universal Electronics Inc. (NASDAQ: UEIC) is the global leader in universal wireless control solutions for the smart home. For more information, visit www.uei.com.

About Della Connect Della Connect helps property owners simplify operations through Della OS, a unified smart building software platform. For more information, visit www.dellaos.com.

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Source: Universal Electronics Inc.